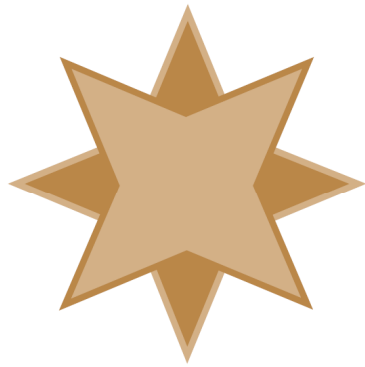


# Downloading Actian Zen v14

A White Paper From



**GOLDSTAR  
SOFTWARE**

*www.GoldstarSoftware.com*

For more information, see our web site at  
**<http://www.goldstarsoftware.com>**

# Downloading Actian Zen v14

Last Updated: December 2020

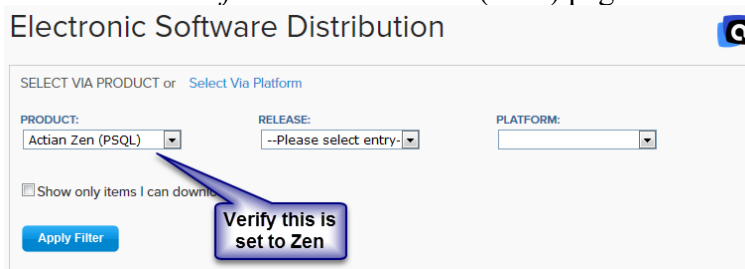
Actian's web site uses a portal for Electronic Software Distribution, and it can be a bit confusing. Because users often don't know what they need to download, we have created these directions to help you get the proper installer for your Zen v14 environment.

*Note that Zen v14 is a paid upgrade from previous versions, so if you do not yet have a license for Zen v14, please contact [Goldstar Software](#) for current pricing.*

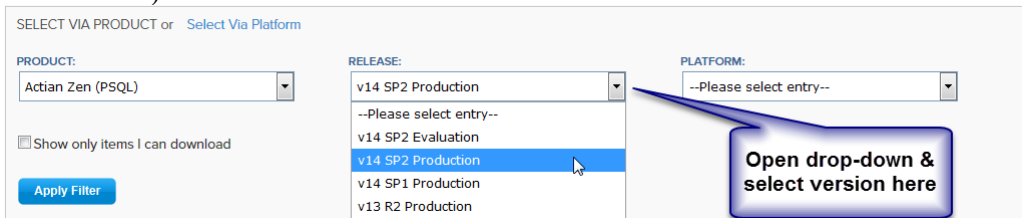
## Download the Latest Installation File

You must FIRST download the Actian Zen v14 installation files.

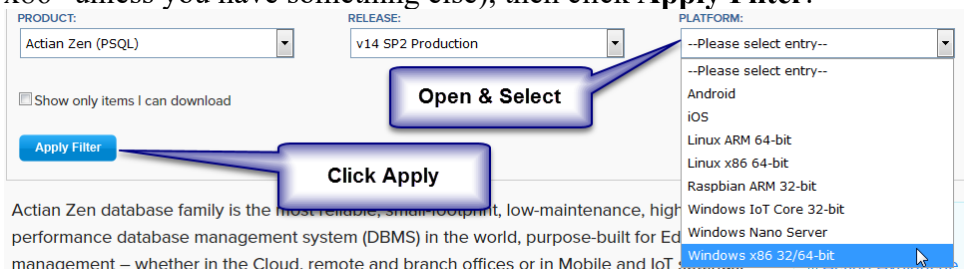
1. Use your web browser to go to [http://esd.actian.com/product/Zen\\_PSQL/](http://esd.actian.com/product/Zen_PSQL/) to get to the *Electronic Software Distribution* (ESD) page:



2. Open the *Release* dropdown box to select the version you would like. For the second service pack of v14, select v14 SP2 Production. (The downloads in the v14 SP2 Evaluation section are the same, but it is lacking the additional Update downloads.)



3. Open the *Platform* dropdown box and select the platform you need ("Windows x86" unless you have something else), then click **Apply Filter**.



4. You will now get a new link below for the **Zen v14 SP2: Enterprise Server, Cloud Server, Workgroup, Client** downloads. Click on the link to open up the

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list of downloads.

[Actian Zen \(PSQL\) v14 SP2 Production](#)

Zen v14 Service Pack 2 (v14.20) production release.

[Zen v14 SP2: Enterprise Server, Cloud Server, Workgroup, Client](#) Release

- Once the list of downloads is shown, scroll through the list and locate the exact download you are looking for and click on the blue **HTTP** button to download the file. If you need a Workgroup Engine, scroll down to find the *Workgroup Engine* download. If you need a server engine, look for either the *Zen Enterprise Server* or *Zen Cloud Server* download. Although each Engine installer ALSO includes the Client installer, you may want to download the *Zen Client* separately, as this will make it easier to update the workstations in your environment.
- When you click on the **HTTP** download button, you will next see the *Actian ID Login* screen. If you already have an Actian account, just provide your Actian Username and Password. If you forgot your username or password, click the appropriate links, or scroll down to create a new account.

The screenshot shows the Actian ID Login and Registration interface. The top section is titled "Actian ID Login" and contains a "Username:" field, a "Password:" field, and a green "Login" button. There are two blue callout boxes: one pointing to the "Login" button with the text "Log in here", and another pointing to the "[Forgot Username] [Lost Password]" links with the text "Forgot logon details?". Below the login section is a registration section titled "Don't have an Actian ID? Register for an Actian ID". It includes a note: "The following fields are all required for registration. Your name must contain at least one uppercase letter and one number." There are radio buttons for "Community User" (selected) and "Customer". Below this are "Username:" and "Password:" fields. A blue callout box points to the registration section with the text "Or create a new account".

- When you see the *Download* page, your download *may* start automatically. However, sometimes, you see the following and need to click the **Click Here** link to get it started.



8. You should then see the *Electronic Software Distribution* license agreement screen. Select the radio button to accept the terms and click **Continue**.  
Electronic Software Distribution



9. Your download will now start normally within the browser.

If you have any problems with this process, which is solely controlled by Actian Corporation, please contact them directly at 800-BTRIEVE for assistance.

## Download the Latest Update Patch (Optional)

Use these instructions if you have a v14.20 or v14.21 installation and you need to find the latest Update.

Action Zen v14 was first released in February 2020, but it will be updated periodically as issues are found and fixed. If you are installing to a new computer, we recommend installing the latest and greatest code when possible. These patch releases are updated every month or two, so you can also check back for additional bug fixes periodically.

1. Use your web browser to go to [http://esd.actian.com/product/Zen\\_PSQL/](http://esd.actian.com/product/Zen_PSQL/) to get to the *Electronic Software Distribution* (ESD) page:

Electronic Software Distribution



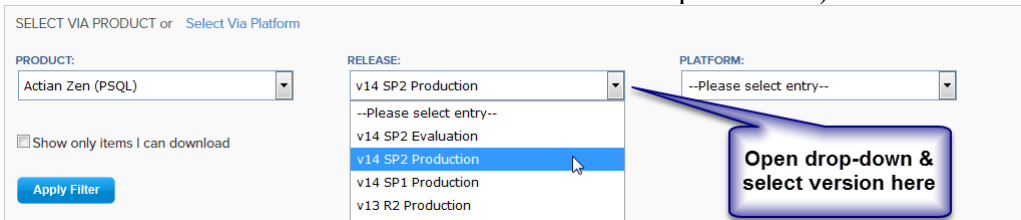
SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT:  RELEASE:  PLATFORM:

Show only items I can download

Verify this is set to Zen

2. Open the *Release* dropdown box to select v14 SP2 Production. (The downloads in the v14 SP2 Evaluation section lack the additional Update files.)



SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT:

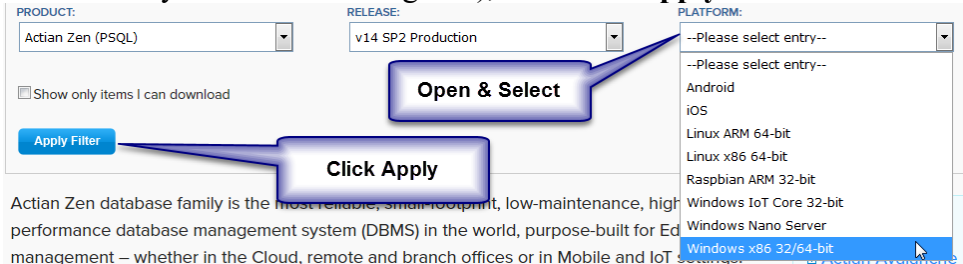
RELEASE:

PLATFORM:

Show only items I can download

Open drop-down & select version here

3. Open the *Platform* dropdown box and select the platform you need (“Windows x86” unless you have something else), then click **Apply Filter**.



PRODUCT:

RELEASE:

PLATFORM:

Show only items I can download

Open & Select

Click Apply

4. You will now get a new link below for the **Zen v14 SP2: Enterprise Server, Cloud Server, Workgroup, Client** downloads. Click on the link to open up the list of downloads.



[Actian Zen \(PSQL\) v14 SP2 Production](#)

Zen v14 Service Pack 2 (v14.20) production release.

[Zen v14 SP2: Enterprise Server, Cloud Server, Workgroup, Client](#) Release

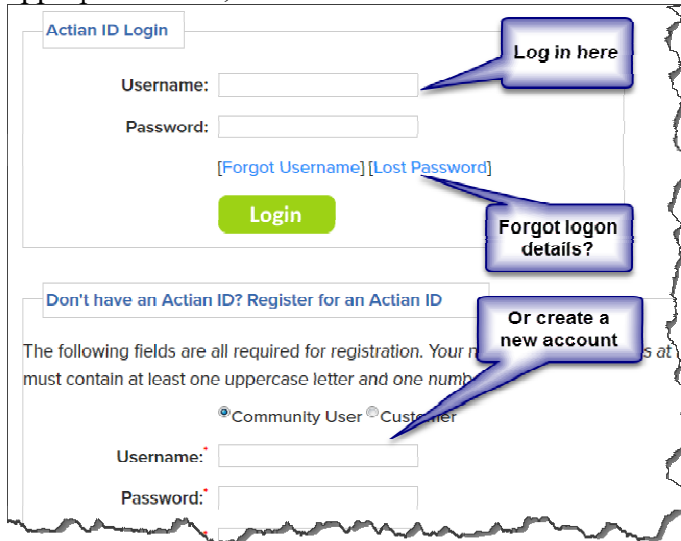
5. Once the list of downloads is shown, scroll through the list and locate the exact download you are looking for and click on the blue **HTTP** button to download the file. Note that the Patch downloads will be identified with the text “Update #” in

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the header line, and will usually have a file name including the word “Patch”. If you are running a Workgroup Engine, look for the *Zen\_Patch\_WGE* download. If you have an Enterprise Server Engine, find the *Zen\_Patch\_EnterpriseServer* file. If you have Zen Cloud Server Engine, you should instead look for *Zen\_Patch\_CloudServer* download. To update workstations running the PSQL Client, you should ALSO download the *Zen\_Patch\_Client* file. Again, if you don’t see any Patch files, there may not be any at this time.

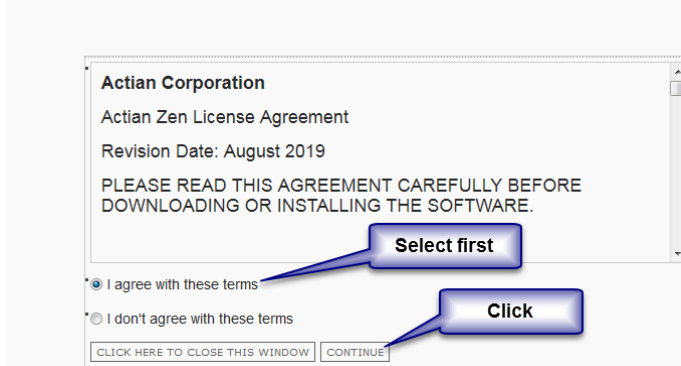
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- When you see the *Download* page, your download *may* start automatically. Sometimes, you may get the following and need to click the **Click Here** link to get it started.



- You should then see the *Electronic Software Distribution* license agreement screen. Select the radio button to accept the terms and click **Continue**.  
Electronic Software Distribution



- Your download will now start normally within the browser.

If you have any problems with this process, which is solely controlled by Actian Corporation, please contact them directly at 800-BTRIEVE for assistance.

If you are not comfortable with this process, we do offer a complete set of installation services to handle your entire installation remotely at a fixed price, or on-site (for mission-critical systems). For more information, contact us at 1-708-647-7665 or visit <http://www.goldstarsoftware.com>.