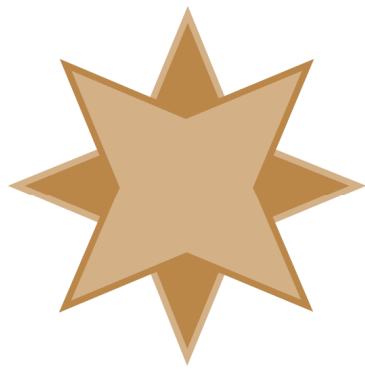


Downloading Actian Zen v15

A White Paper From



**GOLDSTAR
SOFTWARE**

www.GoldstarSoftware.com

For more information, see our web site at
<http://www.goldstarsoftware.com>

Downloading Actian Zen v15

Last Updated: August 2021

Actian's web site uses a portal for Electronic Software Distribution, and it can be a bit confusing. Because users often don't know what they need to download, we have created these directions to help you get the proper installation files for your Zen v15 environment.

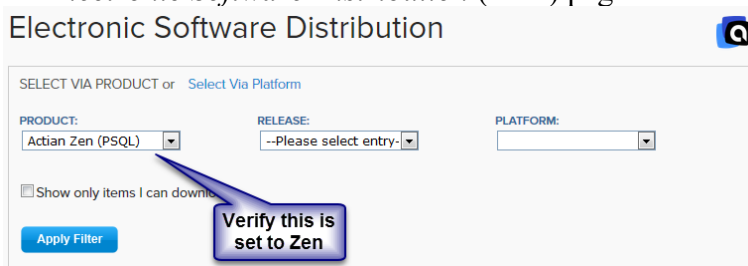
Note that Zen v15 is a paid upgrade from previous versions, so if you do not yet have a license for Zen v15, please contact [Goldstar Software](#) for current pricing.

Download the Latest Installation File

You must FIRST download the Actian Zen v15 installation files.

1. Use your web browser to go to http://esd.actian.com/product/Zen_PSQL/ to get to the *Electronic Software Distribution* (ESD) page:

Electronic Software Distribution



SELECT VIA PRODUCT or [Select Via Platform](#)

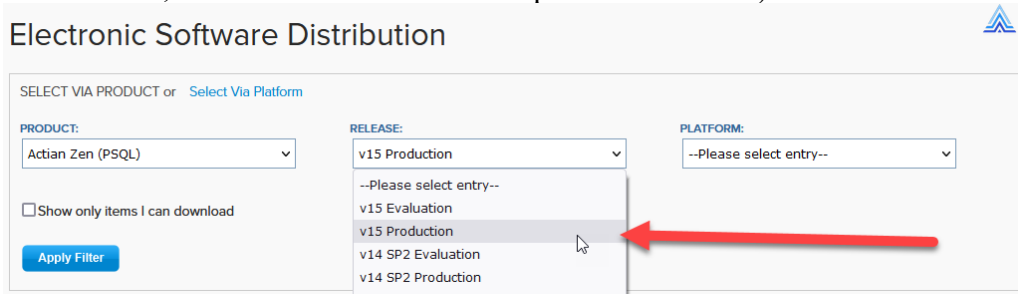
PRODUCT: Actian Zen (PSQL) | RELEASE: --Please select entry-- | PLATFORM: --Please select entry--

Show only items I can download

Apply Filter

2. Open the *Release* dropdown box to select the version you need. For the second Zen v15, select **v15 Production**. (The downloads in the v15 Evaluation section are the same, but it lacks the additional Update downloads.)

Electronic Software Distribution



SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT: Actian Zen (PSQL) | RELEASE: v15 Production | PLATFORM: --Please select entry--

Show only items I can download

Apply Filter

- Open the *Platform* dropdown box and select the platform you need (probably **Windows x86** unless you need something else), then click **Apply Filter**.

Electronic Software Distribution

SELECT VIA PRODUCT or [Select Via Platform](#)

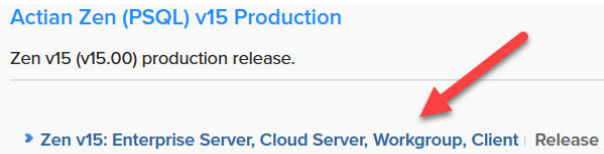
PRODUCT: RELEASE: PLATFORM:

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[Apply Filter](#)

Actian Zen database family is the most reliable, small-footprint, low-maintenance, high-performance database management system (DBMS) in the world, purpose-built for Edge data management – whether in the Cloud, remote and branch

- You will now get a new link below for the **Zen v15: Enterprise Server, Cloud Server, Workgroup, Client** downloads. Click on the link to open up the list of downloads.



- Once the list of downloads is shown, scroll through the list and locate the exact download you are looking for and click on the blue **DOWNLOAD** button to download the file. If you need a Workgroup Engine, scroll down to find the *Zen-Workgroup...* download. If you need a server engine, look for either the *Zen-EnterpriseServer...* or *Zen-CloudServer...* download. Although each Engine installer ALSO includes the Zen Client installer, you may want to download the *Zen-Client...* separately, as this will make it easier to update the workstations in your environment.
- When you click on the **DOWNLOAD** button, you will next see the *Actian ID Login* screen. If you already have an Actian account, just provide your Actian Username and Password. If you forgot your username or password, click the

appropriate links, or scroll down to create a new account.

The screenshot shows the Actian ID Login and Registration interface. The top section is titled "Actian ID Login" and contains fields for "Username:" and "Password:". Below these fields are links for "[Forgot Username]" and "[Lost Password]", and a green "Login" button. A callout bubble labeled "Log in here" points to the login fields. The bottom section is titled "Don't have an Actian ID? Register for an Actian ID" and includes a registration notice: "The following fields are all required for registration. Your name must contain at least one uppercase letter and one number." Below this are radio buttons for "Community User" (selected) and "Customer", and fields for "Username:" and "Password:". A callout bubble labeled "Or create a new account" points to the registration section. Another callout bubble labeled "Forgot logon details?" points to the "[Forgot Username]" and "[Lost Password]" links.

7. When you see the *Download* page, your download *may* start automatically. However, sometimes, you see the following and need to click the **Click Here** link to get it started.



8. You should then see the *Electronic Software Distribution* license agreement screen. Select the radio button to accept the terms and click **Continue**.

The screenshot shows the "Action Corporation" license agreement window. The title is "Action Corporation" and the subtitle is "Action Zen License Agreement". Below this is the "Revision Date: August 2019" and the text "PLEASE READ THIS AGREEMENT CAREFULLY BEFORE DOWNLOADING OR INSTALLING THE SOFTWARE." There are two radio buttons: "I agree with these terms" (selected) and "I don't agree with these terms". A callout bubble labeled "Select first" points to the "I agree with these terms" radio button. Below the radio buttons are two buttons: "CLICK HERE TO CLOSE THIS WINDOW" and "CONTINUE". A callout bubble labeled "Click" points to the "CONTINUE" button.

9. Your download will now start normally within the browser. *Sometimes, the Actian web site gets a bit hinky with these links, and you may get into a loop where you have to keep clicking links until it works.*

If you have any problems with this process, which is solely controlled by Actian Corporation, please contact them directly at 800-BTRIEVE for assistance.

Information Provided By **Goldstar Software Inc.**

<http://www.goldstarsoftware.com>

Download the Latest Update Patch (Optional)

Use these instructions if you have a v15.00 or v15.01 installation and you need to find the latest Update.

Action Zen v15 was first released in August 2021, but it will be updated periodically as issues are found and fixed. If you are installing to a new computer, we recommend installing the latest and greatest code when possible. These patch releases are updated every month or two, so you can also check back for additional bug fixes periodically.

1. Use your web browser to go to http://esd.actian.com/product/Zen_PSQL/ to get to the *Electronic Software Distribution* (ESD) page:

Electronic Software Distribution

SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT: RELEASE: PLATFORM:

Show only items I can download

Verify this is set to Zen

2. Open the *Release* dropdown box to select v15 SP2 Production. (The downloads in the v15 SP2 Evaluation section lack the additional Update files.)

Electronic Software Distribution

SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT:

RELEASE:

PLATFORM:

Show only items I can download

v15 Production
v15 Evaluation
v15 Production
v14 SP2 Evaluation
v14 SP2 Production
v14 SP1 Production

3. Open the *Platform* dropdown box and select the platform you need (“Windows x86” unless you have something else), then click **Apply Filter**.

Electronic Software Distribution

SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT:

RELEASE:

PLATFORM:

Show only items I can download

Actian Zen database family is the most reliable, small-footprint, low-maintenance, high-performance database management system (DBMS) in the world, purpose-built for Edge data management – whether in the Cloud, remote and branch

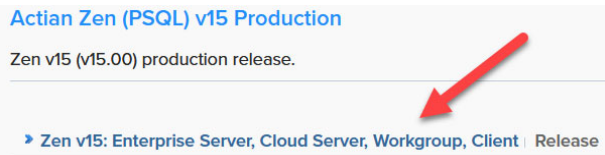
--Please select entry--
Android
iOS
Linux ARM 64-bit
Linux x86 64-bit
Raspbian ARM 32-bit
Windows IoT Core 32-bit
Windows Nano Server
Windows x86 32/64-bit

4. You will now get a new link below for the **Zen v15: Enterprise Server, Cloud Server, Workgroup, Client** downloads. Click on the link to open up the list of

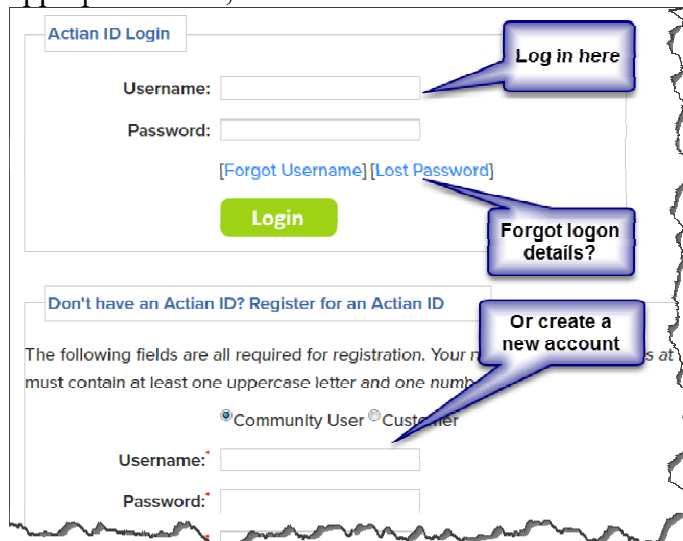
Information Provided By **Goldstar Software Inc.**

<http://www.goldstarsoftware.com>

downloads.



5. Once the list of downloads is shown, scroll through the list and locate the exact download you are looking for and click on the blue **DOWNLOAD** button to download the file. Note that the Patch downloads will be identified with the text “Update #” in the header line, and will usually have a file name including the word “Patch”. If you are running a Workgroup Engine, look for the *Zen_Patch_WGE* download. If you have an Enterprise Server Engine, find the *Zen_Patch_EnterpriseServer* file. If you have Zen Cloud Server Engine, you should instead look for *Zen_Patch_CloudServer* download. To update workstations running the PSQL Client, you should ALSO download the *Zen_Patch_Client* file. Again, if you don't see any Patch files, there may not be any at this time.
6. When you click on the **DOWNLOAD** button, you will next see the *Actian ID Login* screen. If you already have an Actian account, just provide your Actian Username and Password. If you forgot your username or password, click the appropriate links, or scroll down to create a new account.



7. When you see the *Download* page, your download *may* start automatically. Sometimes, you may get the following and need to click the **Click Here** link to get it started.



8. You should then see the *Electronic Software Distribution* license agreement screen. Select the radio button to accept the terms and click **Continue**.
Electronic Software Distribution



9. Your download will now start normally within the browser.

If you have any problems with this process, which is solely controlled by Actian Corporation, please contact them directly at 800-BTRIEVE for assistance.

If you are not comfortable with this process, we do offer a complete set of installation services to handle your entire installation remotely at a fixed price, or on-site (for mission-critical systems). For more information, contact us at 1-708-647-7665 or visit <http://www.goldstarsoftware.com>.