Downloading
Actian Zen v15

A White Paper From

For more information, see our web site at
http://www.goldstarsoftware.com

Downloading Actian Zen v15

Last Updated: August 2022

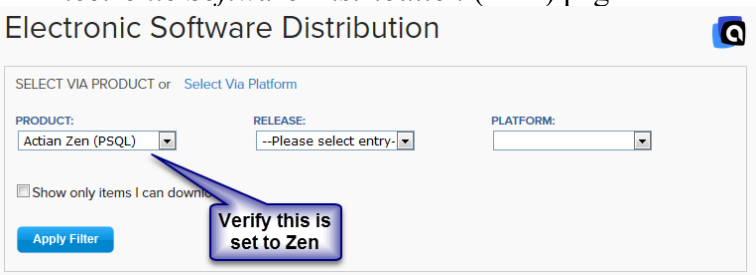
Actian's web site uses a portal for Electronic Software Distribution, and it can be a bit confusing. Because users often don't know what they need to download, we have created these directions to help you get the proper installation files for your Zen v15 environment.

Note that Zen v15 is a paid upgrade from previous versions, so if you do not yet have a license for Zen v15, please contact Goldstar Software for current pricing.

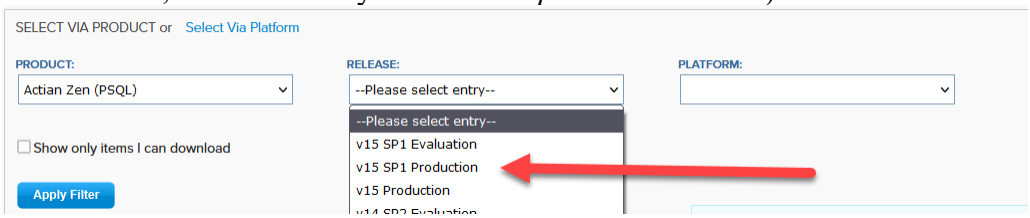
Download the Latest Installation File

You must FIRST download the Actian Zen v15 installation files.

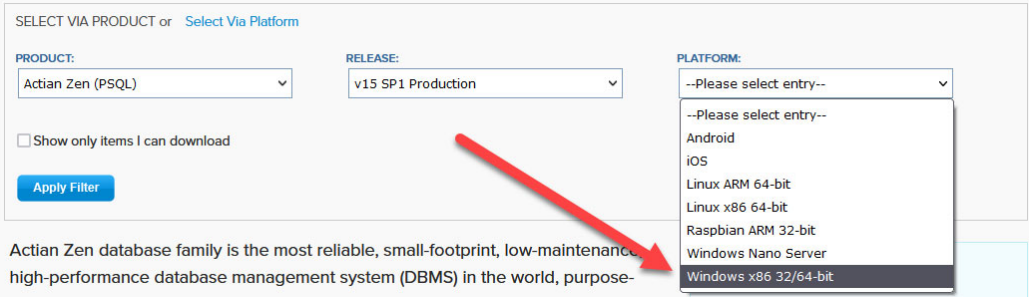
1. Use your web browser to go to http://esd.actian.com/product/Zen_PSQL/ to get to the *Electronic Software Distribution* (ESD) page:



2. Open the *Release* dropdown box to select the version you need. For Zen v15, select **v15 SP1 Production**. (The downloads in the v15 SP1 Evaluation section are the same, but it lacks any additional *Update* downloads.)

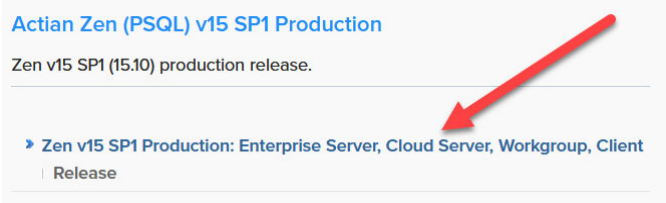


3. Open the *Platform* dropdown box and select the platform you need (probably **Windows x86** unless you need something else), then click **Apply Filter**.



4. You will now get a new link below for the **Zen v15 SP1 Production: Enterprise Server, Cloud Server, Workgroup, Client** downloads. Click on the link to open

up the list of downloads.



5. Once the list of downloads is shown, scroll through the list and locate the exact download you are looking for and click on the blue **DOWNLOAD** button to download the file. If you need a Workgroup Engine, scroll down to find the *Zen-Workgroup...* download. If you need a server engine, look for either the *Zen-EnterpriseServer…* or *Zen-CloudServer…* download. Although each Engine installer ALSO includes the Zen Client installer, you may want to download the *Zen-Client...* separately, as this will make it easier to update the workstations in your environment.
6. When you click on the **DOWNLOAD** button, you will next see the *Actian ID Login* screen. If you already have an Actian account, just provide your Email address and password. If you forgot your password, click the links on the left. If you don't have an account, click "Not a member?" to create a new account (but do NOT check the box that asks if you have a support contract).

7. When you see the *Download* page, your download *may* start automatically. However, sometimes, you see the following and need to click the **Click Here** link to get it started.

8. You should then see the *Electronic Software Distribution* license agreement screen. Select the radio button to accept the terms and click **Continue**.

9. Your download will now start normally within the browser. *Sometimes, the Actian web site gets a bit hinky with these links, and you may get into a loop where you have to keep clicking links until it works. Just keep going, and it should complete eventually.*

If you have any problems with this process, which is solely controlled by Actian Corporation, please contact them directly at 800-BTRIEVE for assistance.

Download the Latest Update Patch (Optional)

Use these instructions if you have a v15.10 or v15.11 installation and you need to find the latest Update. If you are still running v15.01 or earlier, then you should FIRST install the v15.10 Service Pack 1 release, as described above.

Actian Zen v15 was first released in August 2021, and Service Pack 1 shipped in 2022, but the engine and clients will be updated periodically as issues are found and fixed. If you are installing to a new computer, we recommend installing the latest and greatest code when possible. These patch releases are updated every month or two, so you can also check back for additional bug fixes periodically.

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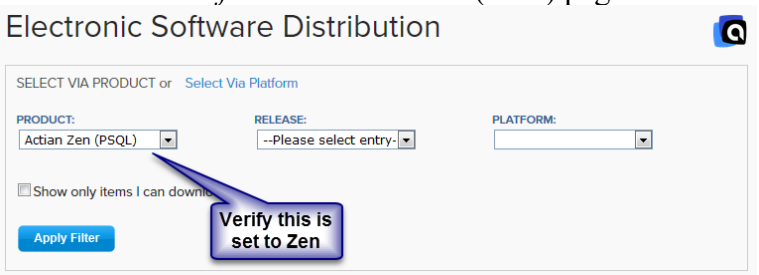
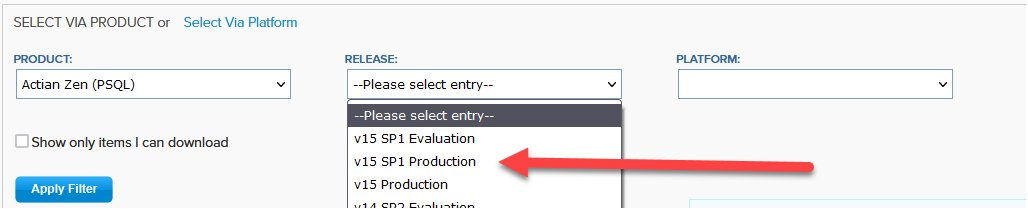


2. Open the *Release* dropdown box to select the version you need. For Zen v15, select **v15 SP1 Production**.



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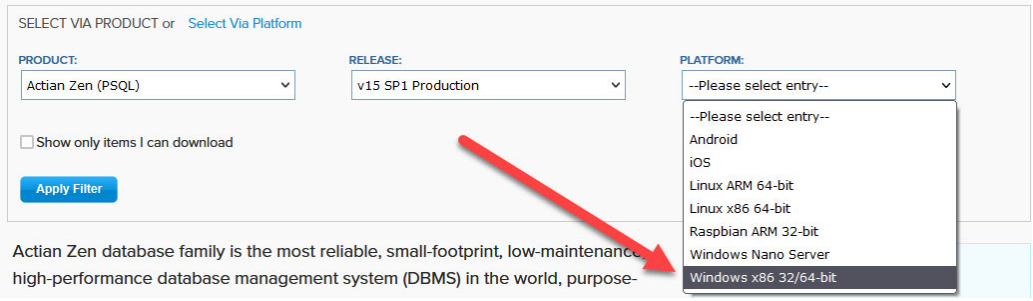

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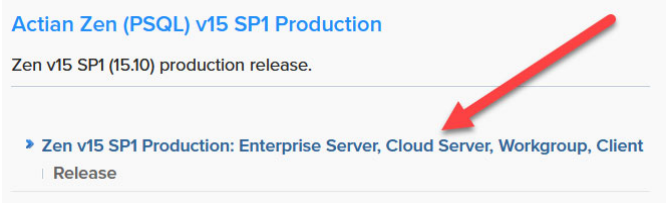

5. Once the list of downloads is shown, scroll through the list and locate the exact download you are looking for and click on the blue **DOWNLOAD** button to download the file. Note that the Patch downloads will be identified with the text "Update #" in the header line, and will usually have a file name including the word "Patch". If you are running a Workgroup Engine, look for the *Zen_Patch_WGE* download. If you have an Enterprise Server Engine, find the *Zen_Patch_EnterpriseServer* file. If you have Zen Cloud Server Engine, you should instead look for *Zen_Patch_CloudServer* download. To update workstations running the PSQL Client, you should ALSO download the *Zen_Patch_Client* file. Again, if you don't see any Patch files, there may not be any at this time.
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If you are not comfortable with this process, we do offer a complete set of installation services to handle your entire installation remotely at a fixed price, or on-site (for mission-critical systems). For more information, contact us at 1-708-647-7665 or visit http://www.goldstarsoftware.com.